

Online Tutoring: Anywhere, Anytime



*Math ** Science ** Writing** Office Administration*

It's 12 am, you have a 9 am final and you're stuck on a problem. You decide it's too late to email your professor or call classmates. As you slip deeper into panic mode, you gulp your caffeinated drink and mumble under your breath, "where is help when I need it?"

Tired of situations like this one? We've got the answer to your studying needs!

With SMARTHINKING Online Tutoring, you can

- **Connect with a tutor** and interact live.
- **Submit your writing** for any class to our Online Writing Lab.
- **Submit a question** and receive a reply from a tutor.



Follow these steps to get started:

1. Login to Blackboard and access one of your Blackboard courses.
2. Click on the Course Tools link on the content menu.
3. Click on the **SMARTHINKING link**.
4. You have access to 180 minutes of **tutoring** in your **account**.

Help when you need it: 24 hours a day!

For more information about Smarthinking, please visit
<http://www.gadsdenstate.edu/elearning/smarthinking>

Technology Requirements and Troubleshooting

- Cookies/JavaScript should be enabled.
- Please disable all popup blockers for www.smarthinking.com
- Make sure that your browser is set up to allow cookies and pop-up windows (SMARTHINKING uses both of these)
- Make sure that you have Java installed. If you need to install Java, go to <http://www.java.com> and follow the instructions for the free download.

Need help using SMARTHINKING?

Click on the **SMARTHINKING Student Handbook** in the Customer Support & FAQ area of your homepage!!

You can also contact Customer Support at support@smarthinking.com -(888) 430-7429 ext. 1 (Mon-Fri, 8am – 6pm ET) or your Gadsden State Counseling and Advising Office at counseling@gadsdenstate.edu (256) 549-8307 (Mon – Fri, 7:30am – 4:30 pm CT)